

QUAY QUARTER SYDNEY DATABASE GIFT CARD GIVEAWAY
Terms and Conditions

1. These terms and conditions apply to claimants of the Quay Quarter Sydney Database Gift Card Giveaway (“**Offer**”). Participation in this Offer is deemed acceptance of these Terms and Conditions.
2. The “Promoter” is Dexus Office and Industrial Pty Limited ABN 44 099 105 094 of 50 Bridge Street, Sydney, NSW 2000 and Loftus Lane / 8 Loftus Street / 9 – 15 Young Street, Sydney NSW 2000.
3. NSW Authority No.: TP/04634.

ELIGIBILITY

4. This Offer is only open to residents of New South Wales who:
 - a. are aged 18 years or over; and
 - b. sign-up to the Promoter’s database and opt-in to receive marketing materials from the Promoter during the Offer Period (as defined below).
5. For clarity, this Offer is available to all subscribers to the Promoter’s database (including existing subscribers), if they meet the eligibility requirements and the claim instructions below are completed.
6. Subscription to the Promoter’s database (and, consequently, participation in this Offer) is subject to the terms and conditions available at dexus.com/general/privacy-policy.html, as amended from time to time.
7. The following individuals are ineligible to claim the Offer:
 - a. directors, officers and management of the Promoter, any related bodies corporate of the Promoter, or any of the retailers in Quay Quarter Tower and Quay Quarter Lanes or any of the Promoter’s agencies that are associated with the Offer;
 - b. the spouse, de facto spouse, parent, child or sibling of an individual listed in paragraph a.; and
 - c. any person who the Promoter has previously notified is not permitted to claim the Promoter’s Offers.

OFFER PERIOD

8. This Offer commences at 12.01am (AEST) on 07/09/2026 and ends at 11.59pm (AEDT) on 02/11/2026, or until gifts run out, whichever is first (“**Offer Period**”).

HOW TO CLAIM

9. To claim this Offer, eligible individuals must, during the Offer Period:
 - a. visit <https://www.quayquartersydney.com.au/reward-your-appetite.html> (“**Campaign Website**”);
 - b. follow the prompts to sign up to the Promoter’s database, including by providing a valid mobile number and all other requested information; and
 - c. opt-in to receive marketing materials by the Promoter.

10. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim.
11. Any claims for gifts outside the Offer Period will not be accepted.
12. For clarity, marketing materials will only be sent to your valid email address and not to your mobile phone number (as supplied above).

LIMITS ON CLAIM

13. There are 1 claim and 1 gift permitted per eligible person.

GIFTS

14. There are up to 2,000 gifts in total available for this Offer, while stocks last.
15. Each gift is a \$10 Quay Quarter digital gift card. Claimants who successfully complete the claim instructions in the "How to Claim" section above will receive a gift.
16. Any ancillary costs associated with redeeming the Quay Quarter digital gift card are not included. The digital gift card must be activated within 7 days of issue and is valid for 14 days after activation. At expiry of the digital gift card any unused balance will be forfeited. Eligible Customers will not receive notice prior to expiry.
17. The Digital Card can only be used at participating Quay Quarter retailers, see Annexure 1 for further information.

To activate your Digital Card:

- a. You will receive an email from Quay Quarter advising you of your successful validation, followed by a text message from LocalCard within a few minutes (up to 48 hours in some cases).
 - b. Click on the link in the text message from LocalCard to 'Redeem' your Quay Quarter digital gift card. **You have 7 days from the issuance date to activate the digital gift card.**
 - c. You must have an Australian mobile number to activate.
 - d. You may need to enter your mobile number and the activation code that was provided in the SMS.
 - e. When your Quay Quarter digital gift card is displayed, click "Add card to wallet" and follow the prompts to add your digital gift card to your phone's mobile wallet (e.g. Apple Pay, Google Pay or Samsung Pay).
 - f. Use the card in the mobile wallet for purchasing goods and services in the participating stores within the Shopping Centre associated with your claim.
 - g. **You have 14 days to redeem your gift card from the date of issue.** You can check the balance and the expiry date of your card by returning to the link in the SMS and following the steps. Should you have multiple cards, you can view and manage all cards in your digital wallet.
18. Gifts are available while stocks last. This offer will run on a **first-in-first-served** basis for those who submit their claim and receive confirmation that their claim has been verified. Allow up to 3 business days

for verification.

19. The total gift pool is valued at up to \$20,000.

SUCCESSFUL CLAIMANTS

20. Successful claimants will be informed and will receive their gift via SMS from LocalCard within 3 business days of claim.

GIFT CONDITIONS

21. The Quay Quarter digital gift card is subject to the following conditions:

The LocalCard Digital Visa Debit Card is issued by Airwallex Pty Ltd (ABN 37 609 653 312, AFSL 487221) and is not issued by the Promoter. Use of the Digital Visa Debit Card is subject to the issuer's terms and conditions available at www.localcard.io/terms-and-conditions, including the following:

- i. the activation link for the Digital Visa Debit Card must be used by 11:59pm AEST/AEDT (as relevant) on the expiry date specified by the Promoter (as set out in clause 16 above), and activation will not be possible after that time;
- ii. once activated, the Digital Visa Debit Card will remain valid until the expiry date shown in the recipient's LocalCard web app at app.localcard.io, and after that date any unused balance will be forfeited and cannot be redeemed or refunded; and
- iii. the Promoter is not the issuer of the Digital Visa Debit Card, does not provide financial product advice in relation to the card, and accepts no liability for the conduct of Airwallex Pty Ltd or LocalCard or for any inability of the winner to activate, access or use the card, except to the extent of any liability that cannot be excluded under the Non-Excludable Guarantees.

GENERAL

22. You must not:

- a. tamper with the claim process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the claim process);
- b. engage in any conduct that may jeopardise the fair and proper conduct of this Offer;
- c. act in a disruptive, annoying, threatening, abusive or harassing manner;
- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Offer;
- e. breach any law; or
- f. behave in a way that is otherwise inappropriate.

23. If relevant, incomplete, indecipherable or illegible claims will be deemed invalid.

24. If there is a dispute as to the identity of the claimant, the Promoter reserves the right to determine the identity of the claimant.

25. Gifts are subject to the standard terms and conditions of individual gift and service providers. If for any reason a winner does not take a gift or an element of a gift at the time stipulated, then the gift or that element of the gift will be forfeited and will not be redeemable for cash. Any failure by you or (if applicable) your companion/s to comply with the conditions imposed by the gift supplier(s) may result in the gift being cancelled or withdrawn without liability for the Promoter or the gift supplier(s).
26. You must, if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking a gift. If you do not sign, your claim will be deemed invalid and you will lose any entitlement to a gift.
27. If you in the opinion of the Promoter (and/or a medical professional, as relevant to the circumstances), are intoxicated, under the influence of alcohol or any other drug, behave aggressively or offensively, or behave in a manner which may diminish the good name or reputation of the Promoter or any of its related entities or the agencies or companies associated with this Offer, is contrary to law or is otherwise inappropriate, the Promoter may cancel the gift or restrict you from participating in any elements of the gift, at its discretion.
28. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a gift.
29. If any gift (or part of any gift) is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the gift (or that part of the gift) with a gift or part of a gift with an equal or higher value and/or specification, subject to any written directions from a regulatory authority.
30. Gifts, or any unused portion of a gift, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified by the Promoter.
31. Claimants consent to the Promoter using the claimant's name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this Offer (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter or the Promoter's retailer(s).
32. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting participating retailers) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
33. If this Offer is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right to the fullest extent permitted by law to (a) disqualify a claimant engaging in unauthorised intervention or fraud; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Offer, as appropriate.
34. If any dispute arises concerning the conduct of this Offer, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it

fairly within a reasonable time. However, the Promoter's decision is final, and no correspondence will be entered into.

35. Any cost associated with accessing the Website is the claimant's responsibility and is dependent on the internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that claimant invalid.
36. Your claim must be received during the Offer Period and will be deemed to be received only when received by the Promoter. You will receive a return message confirming your claim. You are responsible for your own costs associated with claiming. If you claim using multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.
37. The Promoter is not responsible for any tax implications arising from you claiming a gift. You should seek independent financial advice. If for GST purposes this Offer results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
38. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Australian Competition and Consumer Act 2010* (Cth) as well as any other implied warranties under similar consumer protection laws in the State and Territories of Australia ("**Non-Excludable Guarantees**").
39. The Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer, including without limitation:
 - a. any technical difficulties or equipment malfunction;
 - b. any theft, unauthorised access or third party interference;
 - c. any claim or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;
 - d. any variation in the gift value to that stated in these Terms and Conditions;
 - e. any tax liability incurred by a claimant; or
 - f. use of the gift,

except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

40. This Offer is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.
41. In order to conduct this Offer, the Promoter needs to collect personal information about each claimant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, gift suppliers and, if required, to Australian regulatory authorities. Participation in the Offer is conditional on providing this information.

42. By making a claim and opting-in, you consent to the Promoter using this information for Offers, marketing, publicity and research purposes, including telephoning the claimant or sending email provided that where required by the *Spam Act 2003* (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You also consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this offer. The Promoter may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at <https://www.dexus.com/general/privacy-policy.html>. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia, including in the United States, Europe and the Asia-Pacific region.
43. The Dexus Group Privacy Policy also contains information about how claimants may access, update or correct their personal information and how claimants may complain about a breach of the Australian Privacy Principles and how those complaints will be dealt with.

Annexure 1

Participating retailers and locations in which to redeem the Digital Gift Card.

Retailers open and trading as of 7 September 2026.

I. Quay Quarter Tower, 50 Bridge Street, Sydney NSW

- AP Bakery
- Belle's Hot Chicken
- Cali Press
- Costi's Fish and Chips
- Deli Ziosa
- Dutch Smuggler
- EMF Health Club
- Guzman Y Gomez
- IGA Quay Quarter
- Khoi Eatery
- Lotus Dumpling Bar
- Manzo Bisteccheria
- Martinez
- Mazi Espresso
- Motto Motto Japanese Kitchen
- Pappy's Chicken
- Parla Quay Quarter
- Pearl
- Quay Quarter Pharmacy
- Sushi Hon

II. Quay Quarter Lanes, Loftus Lane / 8 Loftus Street / 9 – 15 Young Street, Sydney NSW

- About Smiles Dental Cosmetics
- Adora Handmade Chocolates
- Apollonia
- Bar Mammoni
- Bella Bacciata
- Bouillon Entrecote
- Bubble Nini
- Deux Freres
- Elite Spinal Physiotherapy & Pilates
- FishBowl
- Grana
- Green Shisho
- Hinchcliff House
- Humble Bakery
- Lana
- Marrickville Pork Roll

- Skittle Lane
- Thai Riffic On Street
- The Men's Grooming
- Tigra
- Tribe Lifestyle