

QUAY QUARTER SYDNEY / SPEND \$10. GET \$10. GIFT CARD GIVEAWAY

Terms and Conditions

1. These terms and conditions apply to entrants to the 'SPEND \$10. GET \$10. GIFT CARD GIVEAWAY' Centre Offer ("Offer"). Participation in this Offer is deemed acceptance of these Terms and Conditions.
2. The "Promoter" is Dexu Office and Industrial Pty Ltd (ABN 44 099 105 094). The address is 50 Bridge St, Sydney NSW 2000 and Loftus Ln, Sydney NSW 2000.
3. This Offer will be conducted at Quay Quarter Tower, 50 Bridge St and Quay Quarter Lanes, Loftus Ln, Sydney. Phone 0431 024 726 ("Centre").
4. NSW Authority No.: TP/04634

ELIGIBILITY

5. This Offer is only open to residents of New South Wales aged 18 years or over who are able to attend the Centre at 9:00am – 5:00pm AEDT between Monday 20 – Friday 24 October 2025 and Monday 27 - Friday 31 October 2025.
6. The following individuals are ineligible to enter the Offer:
 - a. Centre Management of the Promoter, or any of the retailers in the participating Centre/s or any of the Promoter's agencies that are associated with the Offer
 - b. the spouse, de facto spouse, parent, child or sibling of an individual listed in paragraph a.; and
 - c. any person who the Promoter has previously notified is not permitted to enter the Promoter's offers.

OFFER PERIOD

7. This Offer runs between at 9:00am and 5:00pm AEDT daily on Monday 20 – Friday 24 October 2025 and Monday 27 - Friday 31 October 2025, or until gift stocks run out (whichever is first) ("Offer Period").

CLAIM INSTRUCTIONS

8. To claim, eligible individuals must, during the Offer Period:
 - a) Spend \$10.00 or more at any Quay Quarter Tower or Quay Quarter Lanes store or venue in one transaction. ("Qualifying Spend");
 - b) locate and scan the QR code on promotional material displayed throughout the Centre with your smartphone or visit www.quayquartergiftcardgiveaway.com.au ("Website"), complete and submit the online claim form, including uploading the image of your itemised Qualifying Spend receipt dated the same day as entry, and providing your name, email address, phone number and all other requested information and agree to the terms and conditions;

- c) upon successful validation of your claim (allow up to two business days), you will receive a SMS with instructions on how to claim your \$10.00 Quay Quarter Pays-Enabled Digital Prepaid Gift Card (e-gift card);
 - d) if your claim is not successful, you will be notified at the time of submission or by email within 2 business days.
9. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim, including having the requisite photograph capability.

CLAIM LIMITS

10. There is a limit of one (1) claim per eligible person per week.
11. Original purchase receipt must be presented as proof of purchase to claim an e-Gift card – no re-printed receipts will be accepted.
12. The receipt must be dated the same day as competition entry date (cannot provide a receipt from a previous day).
13. Only one (1) receipt can be presented to qualify spend for the Offer.
14. Limited amount of gift cards to be redeemed each day.

GIFTS

15. There are 1,500 gifts available for the entire Offer Period, while stocks last, awarded on a first-in basis.
16. Only 150 x e-Gift Cards available each day.
17. Total prize pool valued at \$15,000.00

Gift allocation:

- Monday 20 October 2025 – 150 x \$10 e-Gift Cards
- Tuesday 21 October 2025– 150 x \$10 e-Gift Cards
- Wednesday 22 October 2025 – 150 x \$10 e-Gift Cards
- Thursday 23 October 2025 – 150 x \$10 e-Gift Cards
- Friday 24 October 2025 – 150 x \$10 e-Gift Cards
- Monday 27 October 2025 – 150 x \$10 e-Gift Cards
- Tuesday 28 October 2025 – 150 x \$10 e-Gift Cards
- Wednesday 29 October 2025 – 150 x \$10 e-Gift Cards
- Thursday 30 October 2025 – 150 x \$10 e-Gift Cards
- Friday 31 October 2025 – 150 x \$10 e-Gift Cards

18. Any ancillary costs associated with redeeming the Quay Quarter Pays-Enabled Digital Prepaid Gift Card ("e-Gift Card") are not included. The e-Gift Card must be activated within 2 months of issue and is valid for 12 months after activation. At expiry of the e-Gift Card any unused balance will be forfeited. Eligible Customers will not receive notice prior to expiry. Card expiry and balance can be found on your mobile device in the Vault Payments App. The e-Gift Card is issued by EML Payment Solutions Limited ABN 30 131 436 532 AFSL 404131 ("EML") and distributed by Vault Payment Solutions Group Pty Ltd, ABN 66 632 373 105 ("Vault"). See www.vaultps.com.au/terms-conditions for terms and conditions.
19. The e-Gift Card can only be used at participating Quay Quarter retailers, see Annexure 1.
20. To activate your e-Gift Card:
- Click on the link in the text message to 'Redeem' your Quay Quarter e-Gift Card. You have 2 months from the issuance date to activate the e-Gift Card.
 - You must have an Australian mobile number to activate.
 - You may need to enter your mobile number and the activation code that was provided in the SMS.
 - When your Quay Quarter e-Gift Card is displayed, click "Add card to wallet" and follow the prompts to add your e-Gift Card to your phone's mobile wallet (e.g. Apple Pay, Google Pay or Samsung Pay).
 - Use the card in the mobile wallet for purchasing goods and services in the participating stores within the Shopping Centre associated with your claim.
 - Once activated you have 12 months to use your e-Gift Card. You can check the balance and the expiry date of your card by returning to the link in the SMS and following the steps. Should you have multiple cards, you can view and manage all cards by downloading the Vault Payments App.

UNCLAIMED GIFTS

21. There will be no unclaimed gifts as gifts will be automatically awarded to successful claimant, via the mobile number associated with their entry. It is a claimant's responsibility to ensure that they enter their mobile number correctly. If they fail to enter their mobile number correctly, the gift will be forfeited.
22. Upon successful validation of details, winners have up to two months from the date issued to access and activate e-Gift card before prize is forfeited.

PROOF OF PURCHASE

23. You must keep your Qualifying Spend itemised receipt as proof of purchase of your claims. Your Qualifying Spend receipt must clearly identify the vendor and location, the products purchased (of which must be/comprise the Qualifying Spend), the date of purchase (which must be during the Offer Period, before you claim), and whether the Qualifying Spend was made.
24. If you don't produce the above proof of purchase for your claim when asked, the Promoter may disqualify your claim and you will lose any right to a gift.
25. Proof of purchase must be identical to that provided by you with your claim.

26. If, in the Promoter's opinion, you have shared any proof of purchase with another person, your claim will be invalid and you will lose any right to a gift.

GENERAL

27. You must not:

- a. tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
- b. engage in any conduct that may jeopardise the fair and proper conduct of this Offer;
- c. act in a disruptive, annoying, threatening, abusive or harassing manner;
- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Offer;
- e. breach any law;
- f. breach any "community guidelines" issued by the Promoter from time to time, published at quayquartersydney.com.au or
- g. behave in a way that is otherwise inappropriate.

28. If relevant, incomplete, indecipherable or illegible entries will be deemed invalid.

29. If there is a dispute as to the identity of the entrant, the Promoter reserves the right to determine the identity of the entrant.

30. Gifts are subject to the standard terms and conditions of individual gift and service providers, including any validity period/s, if applicable. Gifts and all elements of gifts must be taken as and when offered. If for any reason a successful claimant does not take a gift or an element of a gift at the time stipulated, then the gift or that element of the gift will be forfeited and will not be redeemable for cash. Any failure by you or (if applicable) your companion/s to comply with the conditions imposed by the gift supplier(s) may result in the gift being cancelled or withdrawn without liability for the Promoter or the gift supplier(s).

31. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a gift.

32. If any gift (or part of any gift) is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the gift (or that part of the gift) with a gift or part of a gift with an equal or higher value and/or specification, subject to any written directions from a regulatory authority if applicable.

33. Gifts, or any unused portion of a gift, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified by the Promoter.

34. Participants consent to the Promoter using the participant's name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this Offer (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter or the Promoter's retailer(s).

35. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting participating retailers) and participants (including a participant's identity, age and place of residence) and to disqualify any participant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
36. If this Offer is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right to the fullest extent permitted by law to (a) disqualify a participant engaging in unauthorised intervention or fraud; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate and if applicable, subject to any written directions from a regulatory authority.
37. If any dispute arises concerning the conduct of this Offer, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. However, the Promoter's decision is final, and no correspondence will be entered into.
38. Any cost associated with accessing the promotional website is the participant's responsibility and is dependent on the internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a participant to automatically claim repeatedly is prohibited and will render all claims submitted by that participant invalid.
39. Your claim must be received during the Offer Period (or as otherwise specified in these Terms and Conditions) and will be deemed to be received only when received by the Promoter. If online or SMS claiming is available, you will receive a return message confirming your claim. You are responsible for your own costs associated with claiming. If you claim using multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.
40. The Promoter is not responsible for any tax implications arising from you claiming a gift. You should seek independent financial advice. If for GST purposes this Offer results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
41. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under similar consumer protection laws in NSW ("Non-Excludable Guarantees").
42. The Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer, including without limitation:
- a. any technical difficulties or equipment malfunction;
 - b. any theft, unauthorised access or third party interference;
 - c. any claim or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;

- d. any variation in the gift value to that stated in these Terms and Conditions;
- e. any tax liability incurred by a participant; or
- f. use of the gift,

except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

43. This Offer is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.

PRIVACY

44. In order to conduct this Offer, the Promoter needs to collect personal information about each participant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, gift suppliers and, if required, to Australian regulatory authorities. Participation in the Offer is conditional on providing this information.
45. By participating, you consent to the Promoter using this information for promotional, marketing, publicity and research purposes, including telephoning the participant or sending email or SMS messages provided that where required by the *Spam Act 2003* (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You also consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Offer. The Promoter may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at <https://www.dexus.com/general/privacy-policy.html>. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia, including in the United States, Europe and the Asia-Pacific region.
46. In order to facilitate the collection or redemption of gifts, you may need to provide your personal information to third parties (such as retailers) associated with this offer. The collection, use and disclosure of your personal information by such third party will be in accordance with the relevant third party's privacy policy. If you have marked the "opt-in" box on the claim form relating to a third party collecting your personal information, you consent to the storage of your personal information on the specified third party's database/s and the specified third party may use this information for future promotional and marketing purposes regarding their products and services including contacting you via electronic messaging provided that where required by the *Spam Act 2003* (Cth), the third party includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You should contact the relevant third party/ies for their privacy policy/ies.
47. The Dexus Group Privacy Policy also contains information about how participants may access, update or correct their personal information and how Australian participants may complain about a breach of the Australian Privacy Principles and how those complaints will be dealt with.

Annexure 1

Participating retailers and locations in which to redeem the e-Gift Card.

Retailers open and trading as at 3 October 2025

I. Quay Quarter Tower, 50 Bridge Street, Sydney NSW

- AP Bakery
- Belle's Hot Chicken
- Cali Press
- Chinta Kechil
- Costi's Fish and Chips
- Deli Ziosa
- EMF Health Club
- Guzman Y Gomez
- IGA Quay Quarter
- Khoi Eatery
- Lotus Dumpling Bar
- Martinez
- Mazi Espresso
- Motto Motto Japanese Kitchen
- Osman
- Pappy's Chicken
- Parla Quay Quarter
- Pearl
- Quay Quarter Pharmacy
- Sushi Hon

II. Quay Quarter Lanes, Loftus Lane / 8 Loftus Street / 9 – 15 Young Street, Sydney NSW

- About Smiles Dental Cosmetics
- Adora Handmade Chocolates
- Apollonia
- Bar Mammoni
- Bouillon Entrecote
- Bubble Nini
- Deux Freres
- Elite Spinal Physiotherapy & Pilates
- FishBowl
- Grana
- Green Shisho
- Hinchcliff House
- Humble Bakery
- Lana
- Marrickville Pork Roll

- Skittle Lane
- Thai Riffic On Street
- The Men's Grooming
- Tigra
- Tribe Lifestyle